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Follow these tips to discover if you may have a water leak in your home:

1. Shut off anything using water in your home. This includes washing machine, dishwasher, toilets and all faucets.
2. Go to your water meter and flip open the lid to access the numerical display.
3. Should there be a leak in the house plumbing, a plus symbol will be displayed on the water meter flow indicator.
4. Start by shutting off fixtures such as toilets and then checking the water meter display to see if the plus symbol disappears. Should the symbol disappear then the leak on the fixture has been located and a plumber can be called for maintenance.
5. Should these steps not resolve the issue of identifying a leak or receiving larger than normal water bills then the Water Department can be contacted for assistance at (613) 395-3380.



**Embracing the Future  
while Remembering our Past**